



911 Emergency Response Advisory Committee meeting

January 16, 2020

Item #8 911 FIVE YEAR MASTER PLAN REVIEW AND DISCUSSION





Master Plan Recommendations

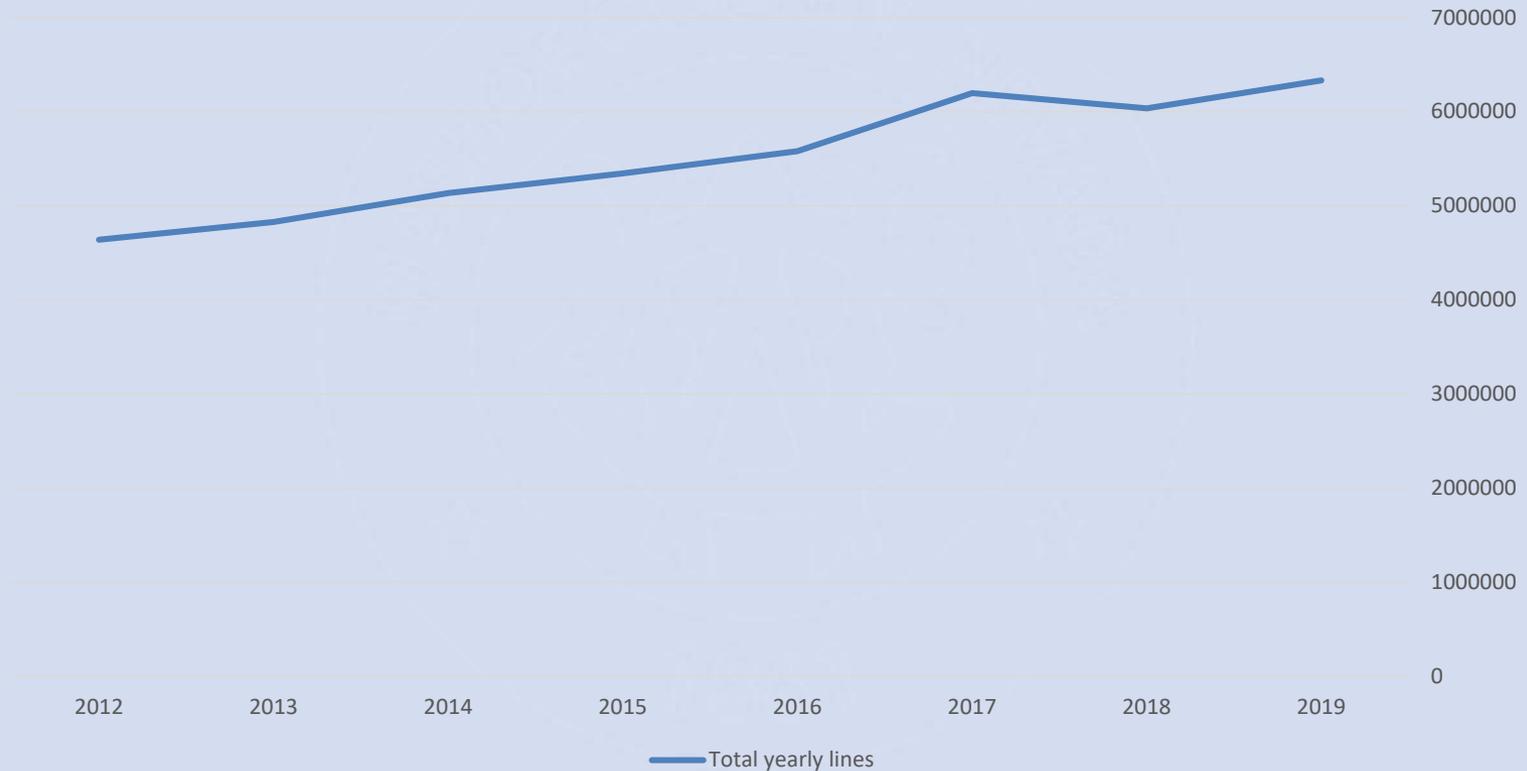
- Increase 911 Surcharge to \$0.85 – **DONE**
- Backup site - Discuss Today
- Report Operational Metrics to 911 ERAC
 - Monitor Population Growth and Assess operational metrics to determine impact of growth on PSAP workload.
- Modify Mission/Vision statement to include recording devices.
- Update Allowable training funding at State level --> 2021 Legislature?
- Statewide 911 Coordinator --> AB 324, no further action allowed, revisit for 2021 legislature.
- Implement Policy at County, 911 ERAC adopt policy – **DONE**
- **Develop a process for review and implementation of Master Plan recommendations.**



Master Plan Recommendation: Monitor Population Growth

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Total yearly land and cellular lines

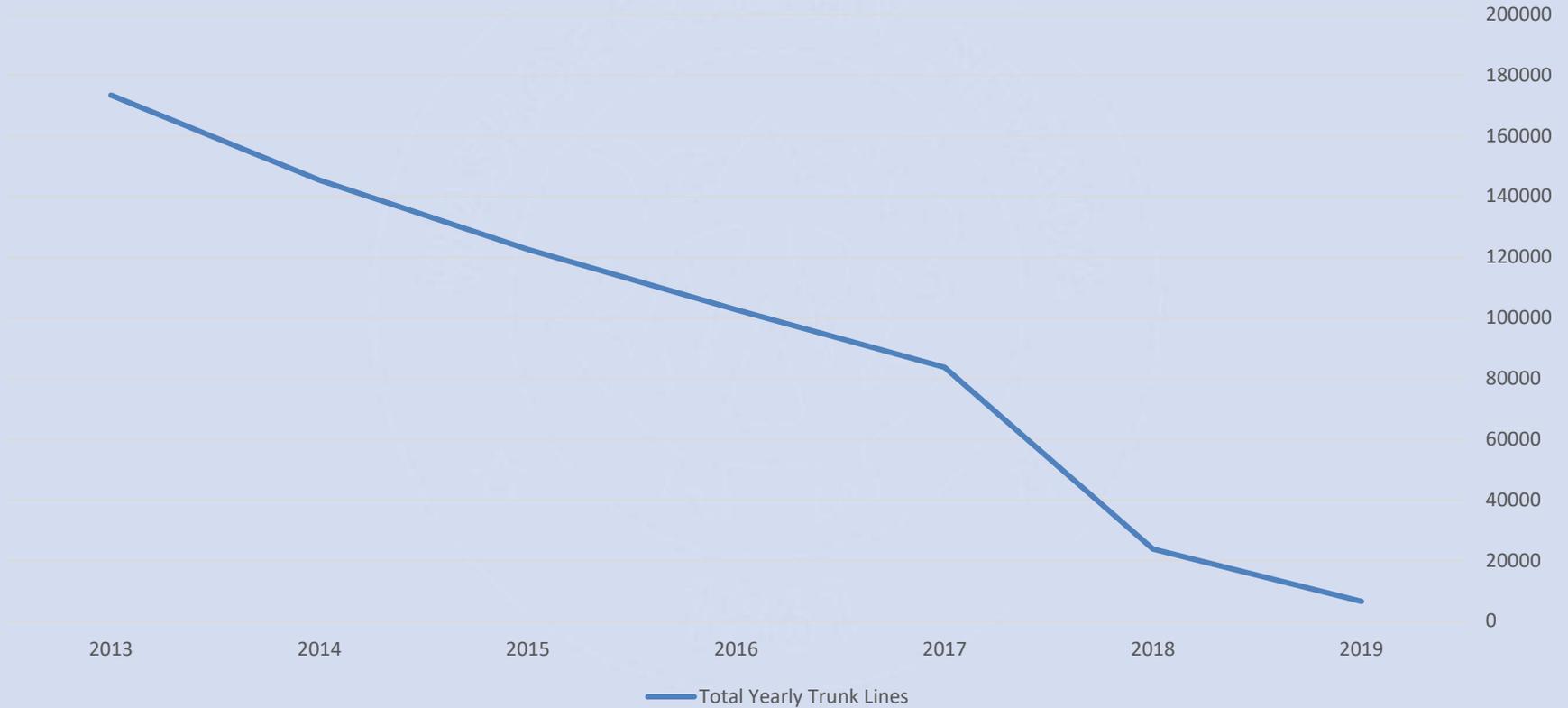




Master Plan Recommendation: Monitor Population Growth

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Total Yearly Trunk Lines

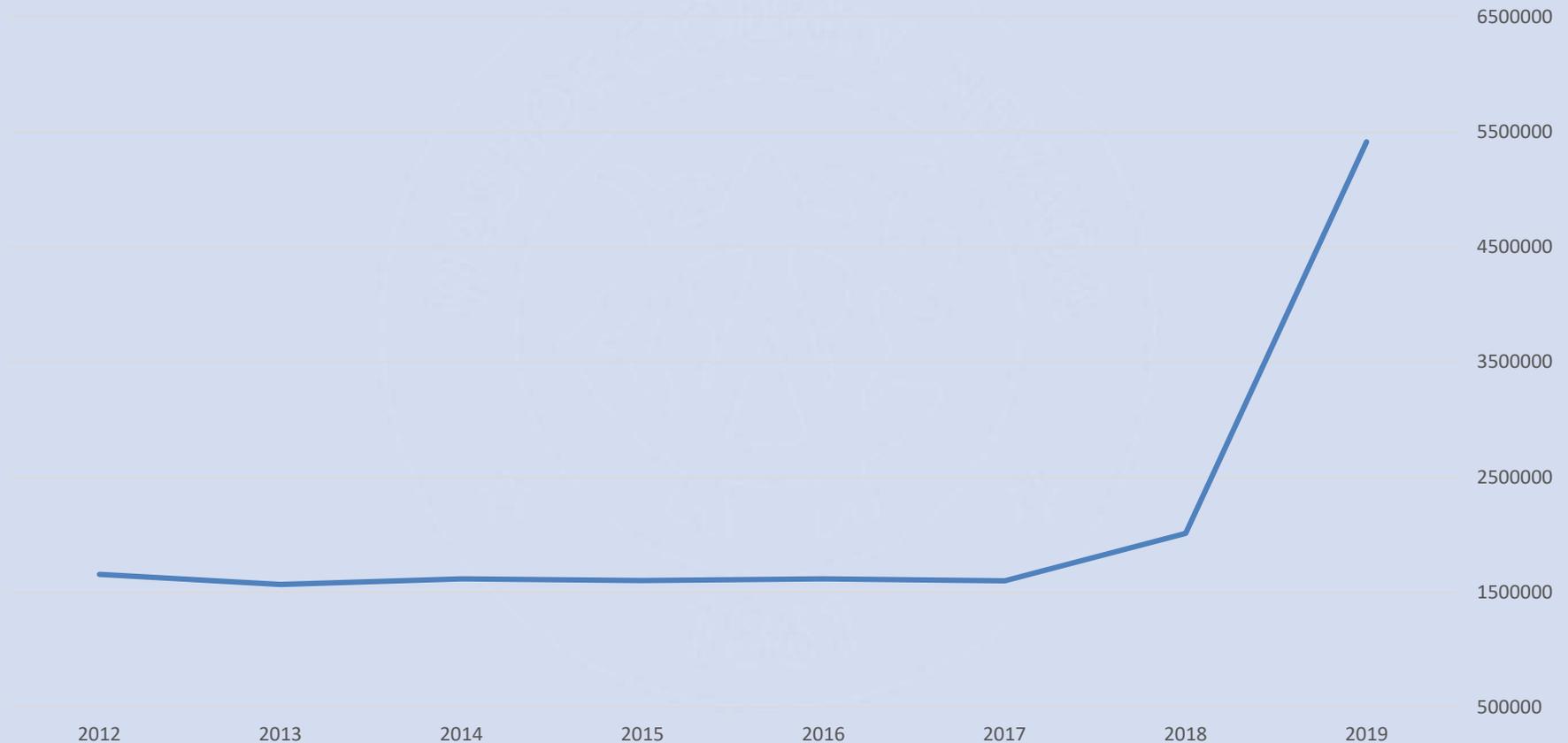




Master Plan Recommendation: Monitor Population Growth

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Total Revenue – \$0.85/line starting in May, 2018

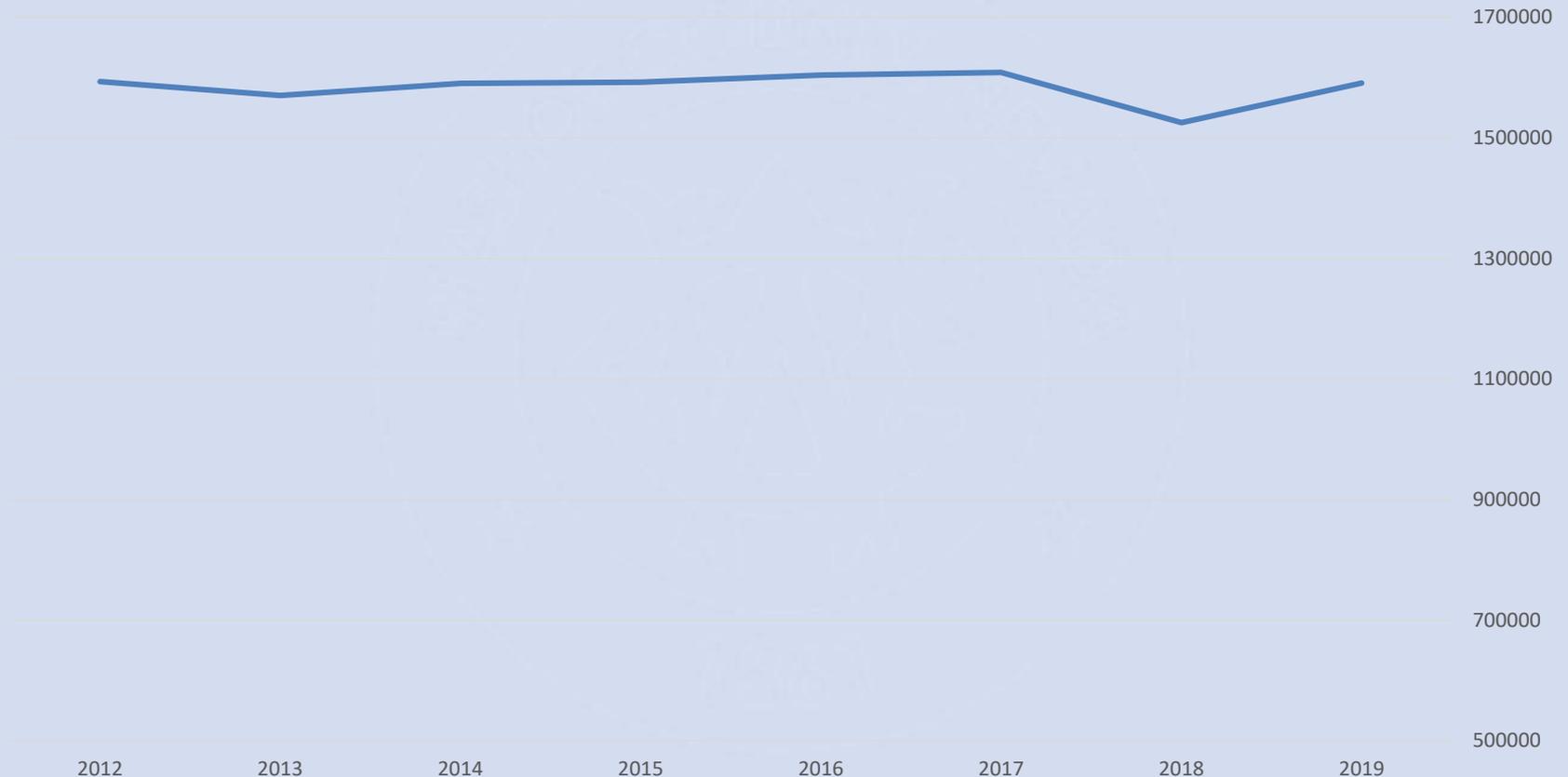




Master Plan Recommendation: Monitor Population Growth

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Total Revenue @ \$0.25/Line





- **Assess need for backup site:**
 - Sparks expansion
 - Reno Move to RGJ
 - Potentially three distinct but integrated PSAPs
 - Is a separate Backup Site required?



Master Plan Review & Update

- **NRS 244A.7643 (2):** For the duration of the imposition of the surcharge, the board (*of County Commissioners*) shall, at least annually, review and, if necessary, update the master plan.
 - Recommend update of 5-Year Master plan to include:
 - Backup-site scenarios including a thorough review of current and near future PSAP capabilities, locations, and space.
 - New CAD and CAD implementation scenarios
 - This should be developed simultaneously with CAD RFP, vendor selection, and CAD implementation
 - Integrate one-time and ongoing CAD costs with long-range plans
 - Body camera additions including Washoe County School District
 - Potential costs for staffing Portable Event Recording Devices (PERDs) maintenance and video redaction.
 - Additional changes from 2019 legislation – 911 Surcharge Audit
 - Update Mission and Vision statement to include PERDs